Parent/Carer Questionnaire- October 26



Parent/Carer Questionnaire: Findings Report — October 2026

Overall findings (see end for copy of questionnaire)

The October 2026 questionnaire from 45 response indicates very positive views among responding parents and carers. 100% of ratings given were positive. No 'disagree' or 'strongly disagree' ratings were reported. Comments reinforce themes of children's happiness, successful settling-in, progress, growing confidence and a valued school community.

Findings across the questionnaire

- **Happiness, safety and behaviour:** Reported ratings were positive about children being happy, feeling safe and pupils being well behaved.
- **Learning, expectations and achievement:** Reported ratings were positive about information on learning, high expectations, children doing well and the range of subjects available.
- **Communication and personal development:** Reported ratings were positive about information on children's progress and support for their wider personal development.
- **Handling bullying and concerns:** The school's confirmation indicates positive ratings where these statements were rated.
- **Support for children with SEND:** Ratings given were reported as positive.
- **F2 transition:** Ratings given for the transition statement were reported as positive.

45 questionnaires received – 100% would recommend our school.

Themes from written comments

- **Enjoyment and belonging:** Readable comments describe children enjoying school, loving their time at Phoenix and thriving. Some refer positively to the experiences of more than one child in a family.
- **Settling in:** Parents describe successful starts to school and children being happy to attend.
- **Progress and confidence:** Comments express satisfaction with children's progress and their growing confidence and ability.

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- **Community and communication:** One parent values the community feel and the practical benefit of receiving a full list of dates at the beginning of the year.
- **Outdoor learning and play:** Comments highlight enjoyment of OPAL play and Forest School. One parent requests more Forest School opportunities beyond Foundation.

Comments below are paraphrased without identifying children.

Parent/carer comments

- "All of my children that have attended Phoenix have enjoyed their time there."
- "We're very happy with [my child]'s progress and how happy he is at school."
- "[My child] has settled into school so well, especially considering she has only been in a childminder setting. We are really pleased with how well she is doing and how happy she is to go to school."
- "Would say we have nothing to improve but haven't been here long enough to be able to say 'strongly agree' to everything."
- "All three of my children love it here. They are all well looked after and all their needs are met. They flourish here. Thank you."
- "Fantastic school and staff. Our children are making amazing progress here! Thank you. They love Forest School and OPAL play too."
- "[My child] has settled in really well and is enjoying her days at school."
- "So pleased we chose Phoenix!"
- "My child loves this school and is thriving and happy."
- "We really like the community feel of the school and our daughter is constantly growing in confidence as well as ability. We also appreciate the things that make our lives as parents easier, e.g. full list of dates at the start of the year. OPAL is amazing, more Forest School opportunities beyond Foundation."
- "Really caring teachers and a caring feel about the whole school, with a focus for the children to enjoy attending school."
- "There is such a special feel to this school and I can see they pour their hearts and soul into the children. I feel safe [with] my daughter being here and I love how it makes her feel."
- "My daughter thrives at this school."
- "My children have both loved this school. Thank you so much to the staff for all your hard work."

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Conclusion

The available feedback presents a consistently positive picture of responding families' experiences and is consistent with typical feedback year on year. The specific request for further Forest School opportunities provides a constructive point for consideration.

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Thank you for working closely with us. We really value your support and work hard to ensure the best possible outcomes for every child. Please take a few moments to complete this questionnaire. Please tick one response for each statement. If a statement does not apply to your experience, please select **Not experienced / not applicable**.

No.	Statement	Strongly agree	Agree	Disagree	Strongly disagree	Not experienced / not applicable
1	My child is happy at this school.	☐	☐	☐	☐	☐
2	My child feels safe at this school.	☐	☐	☐	☐	☐
3	The school makes sure its pupils are well behaved.	☐	☐	☐	☐	☐
4	My child has been bullied and the school dealt with the bullying quickly and effectively.	☐	☐	☐	☐	☐ My child has not been bullied
5	The school makes me aware of what my child will learn during the year. (eg via Tapestry, Seesaw, newsletters, curriculum parents meetings)	☐	☐	☐	☐	☐
6	When I have raised concerns with the school, they have been dealt with properly.	☐	☐	☐	☐	☐ I have not raised any concerns
7	*Please answer only if you selected Yes to the SEND question below.* My child has SEND, and the school gives them the support they need to succeed.	☐	☐	☐	☐	☐
8	The school has high expectations for my child.	☐	☐	☐	☐	☐

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9	My child does well at this school.	☐	☐	☐	☐	☐
10	The school lets me know how my child is doing (eg during parents' meetings)	☐	☐	☐	☐	☐
11	There are a good range of subjects available to my child at this school.	☐	☐	☐	☐	☐
12	The transition 'Stay and Play' sessions and information provided help my child to settle in (F2 only)	☐	☐	☐	☐	☐
13	The school supports my child's wider personal development.	☐	☐	☐	☐	☐

Additional Questions

14. Does your child have special educational needs and/or disabilities (SEND)?

☐ Yes ☐ No

If yes, please also answer statement 7 above.

15. I would recommend this school to another parent/carer.

☐ Yes ☐ No

Further Comments

Please use the space below to share any additional comments -